

# Ready... Set... Install

# Video: Digital HD Set-Top Box Installation Guide

# Thanks for choosing Breezeline™

In this guide, we will walk you through how to set up your Digital HD Set-Top Box from Breezeline.

**Current Customers:** If you need to replace your current equipment, start with the "Removing your equipment" section.

**New Customers:** To set up your new equipment, start with the "Installing your Digital HD Set-Top Box" section.

We hope you enjoy your Breezeline TV service.

#### What's inside?

Removing your equipment	3
Installing your Digital HD Set-Top Box	4
Activating your Digital HD Set-Top Box	7
Operating your Remote Control	8
Features of the On-Screen Menu	4



DON'T FEEL LIKE READING? Scan this QR code to

watch our installation video.

Or visit: **breezeline.com/evolutionInstall** 

### How to remove your current equipment

- 1. Unplug the Set-Top Box you are replacing from its power source.
- **2.** Disconnect the coaxial cable from the back of the Set-Top Box. Do not disconnect the other end of the cable line from the wall or from any splitters.
- **3.** Please proceed to the "Installing your Digital HD Set-Top Box" section.



#### Getting your TV Service connected

Follow these easy instructions to set up your TV service.



## How to set up your Digital HD Set-Top Box

Before connecting your Digital HD Set-Top Box, please carefully read the steps below. When you connect your new Digital HD Set-Top Box with an HDMI cable to your HD TV, you will be able to view HD programming with easy-to-use on-screen menus and navigation.

#### HDMI CONNECTION FOR HIGH DEFINITION TV (HD TV)

HDMI allows you to take full advantage of the Evolution Digital HD Set-Top Box high-definition digital features.

- Connect the coaxial cable to the cable wall outlet and the "CABLE IN" port on the HD Set-Top Box.
- Connect the HDMI cable to the "HDMI" port on the HD Set-Top Box. Connect the other end to the "HDMI" port on your TV.
- **3.** Connect the power cord to the electrical wall outlet and the "DC 5V IN" port on the HD Set-Top Box.

Note: HDMI cables carry audio and video to the TV.



#### How to set up your Digital HD Set-Top Box (continued)

COAXIAL AUDIO/VIDEO CONNECTION FOR STANDARD DEFINITION TV (SD TV) Follow the instructions below to set up TVs with no HDMI port.

- Connect the coaxial cable to the cable wall outlet and the "CABLE IN" port on the HD Set-Top Box.
- Connect a second coaxial cable to the "RF OUT" port on the HD Set-Top Box. Connect the other end to the input port on the TV.
- Connect the power cord to the electrical wall outlet and the "DC 5V IN" port on the HD Set-Top Box.
- **4.** Set the "Ch 3/4" switch on the back of the HD Set-Top Box to either channel 3 or 4.



To Coaxial Wall Outlet To Electrical Outlet



Get your Digital HD Set-Top Box up and running on Breezeline's network.

- For SD TV connections, make sure to tune your TV to channel 3 or 4 from Step 4 on previous page. For HD TVs, make sure your TV is turned on.
- **2.** The Digital HD Set-Top Box will automatically begin to activate. While activating, it will continue to blink three times in a row. This process will take approximately 5 minutes.
- **3.** Once the Digital HD Set-Top Box starts to blink 2 times in a row, you must call our automated activation line at 1.888.396.7255 and follow the instructions/prompts to complete the activation.

#### Having Trouble?



If you experience any difficulty, please repeat steps 1-3 to activate. If you have further questions or concerns, please call Breezeline Customer Service at 1.866.228.6952

#### Features of your Remote Control

Refer to the information here to learn about your new remote control.

- 1. When inserting batteries, make sure that the polarity (+/-) is correct.
- **2.** The LED on the top of the remote is a visual indicator that confirms the remote has power when a button is pressed.
- **3.** Your remote may vary slightly from the one pictured here. However, basic functions should remain the same.

#### TV Remote essentials



- A LED INDICATOR shows button press and special command indication.
- B TV INPUT\* changes your video source.
- C INFO displays the channel name and number, date and time.
- D PAGE UP
- E MENU displays the Main Menu.
- F OK selects a highlighted item within Menus.
  Displays channel name and number, date and time.
- G GUIDE takes you to the program guide.
- H VOLUME controls the TV audio.
- YELLOW A toggles to secondary language (if available).
- J SETUP programs your remote control to your Set-Top Box and TV.
- K TV POWER\* turns your TV on or off.
- L EXIT returns to watching TV.
- M LAST returns to the previous channel or menu.
- N PAGE DOWN
- CHANNEL changes channel up & down.
- P MUTE turns sound on & off.
- **Q** RED C toggles through available closed captioning.

\*TV must be programmed with the remote.

## Pairing your Remote Control with your Digital HD Set-Top Box

Your enclosed remote control can be paired directly with your HD Set-Top Box.

- 1. Press the Menu button.
- 2. Select Remote Control and then select Remote Control Pairing.
- 3. Press and hold Setup button until the LED Indicator turns green.
- 4. Press the Menu button.
- 5. Proceed by entering the pairing code displayed in blue on the pairing code pop-up screen.

## Having Trouble?



Troubleshooting: Visit breezeline.com/evolutionInstall to check out online resources including FAQs and set up videos, or call 1.866.228.6952 for assistance.



Note: If you don't see a pairing code pop-up screen, repeat steps to pair.

#### Additional information about your Remote

Refer to the information here for volume control commands and removing remote control pairing.

TO FORCE REMOTE CONTROL TO SEND VOLUME CONTROL COMMANDS TO THE TV

- 1. Press and hold Setup button until the LED Indicator turns green.
- 2. Press the volume up button.

TO FORCE REMOTE CONTROL TO SEND VOLUME CONTROL COMMANDS TO THE DIGITAL HD SET-TOP BOX

- 1. Press and hold Setup button until the LED Indicator turns green.
- 2. Press the volume up button.

#### **REMOVE REMOTE CONTROL PAIRING**

If you would like to use your remote control for a different Set-Top Box, you must first un-pair the remote control from the current device. Follow the steps below to remove the pairing.

- 1. Press and hold the Setup button until the LED Indicator turns green.
- **2.** Enter 9-8-7 on the remote control.
- 3. The LED Indicator will blink green twice.

**Note:** Refer to the Remote Control Programming and Operating instructions, provided with your remote control, to program your remote to work on your TV and for more detailed information regarding pairing your remote.

#### Features of your Menu

Refer to the information here to learn more about your on-screen menu.

**Menu:** Press the Menu button on your remote control to access the main menu. The menu will allow you to update your HD Set-Top Box settings. Press the arrow buttons to navigate through the menu. Press Exit at anytime to return to watching live TV.

**Audio Language:** Select Audio Language, press the OK button on your remote. Scroll to select the desired Audio Language (if available).

**Closed Captioning:** Select Closed Captioning, press OK to change status from On/Off. When Closed Captioning is turned On, the following options are available; Analog Service, Digital Service, Font Size. Scroll through the available settings using your arrow buttons. Ensure you select Apply to change the CC setting.











**Locks Setup:** The first time you enter Locks Setup, it will prompt you to Create Locks PIN. Enter your desired PIN and keep that in a safe place to refer to later. This PIN will be needed to Change PIN, Clear PIN and set Channel Locks.

**Set Channel Locks:** Select Channel Locks, and a channel list will appear. Scroll up/down to highlight the channel you would like to lock. Press the OK button and you will see the unlock icon change to lock. This will indicate the channel has been locked and will require a PIN to be entered to view.

#### HDMI Setup:

- Select TV Aspect Ratio and press the OK button. Select Auto (recommended), 4:3, or 16:9 and press the OK button to select, scroll to Apply and select.
- Select TV Output Resolution and press the OK button. Scroll to highlight Auto (recommended), 1080i, 720p, or 480p and press the OK button to select, scroll to Apply and select.



# Need additional support?

Please visit breezeline.com/evolutionInstall

DTA\_0122